

Benton County Special Transportation Advisory Committee

AGENDA Thursday, December 9th, 2021, 1:30 pm - 3:00 pm

https://global.gotomeeting.com/join/212549189

You can also dial in using your phone. United States: <u>+1 (408) 650-3123</u>

Access Code: 212-549-189

- 1. Call Meeting to Order / Introductions Chair Steven Black
- 2. Approval of January 26th, 2021 Meeting Minutes (see attached)
- 3. Public Comment Period
- 4. Introduce New STAC Members
 - a) Robin de La Mora
 - b) Nathan Mart
 - c) Jasper Smith (Ex-officio)
- 5. STF/STIF Consolidation
- 6. Program Update
 - a) Restructuring of service in North Albany
 - b) Token Transit (mobile ticketing) for BAT Lift
 - c) Branding Update
 - d) "Outreach October" Survey Results
 - e) Potential Funding Opportunities
- 7. Updates from Members

Benton County STAC Committee Members:

Steven Black, Chair Robin de La Mora Vacancy (3) Tim Bates – Vice-Chair Nathan Mart Jasper Smith (Ex-officio)

Axel Deininger Steve Harder

This agenda is available in alternate format upon request. For an alternate format, or if you have any questions, please contact Tiffany Plemmons, Transit Program Assistant, at tiffany.plemmons@corvallisoregon.gov 541-766-



*** Memorandum ***

TO: Benton County Special Transportation Advisory Committee (STAC)

FROM: Brad Dillingham, Transportation Coordinator

SUBJECT: Program Updates

DATE: December 2, 2021 (for December 9, 2021 meeting)

STIF/STF Consolidation

At the direction of the Oregon Legislature earlier this year, the Special Transportation Fund (STF) and the Statewide Transportation Improvement Fund (STIF) programs will be consolidated, beginning in the FY23-25 biennium. As a result, the Benton County Special Transportation Advisory Committee (STAC) and the Benton County STIF Advisory Committee will be consolidated and new by-laws written. This is likely to occur by mid-2021. The Oregon Department of Transportation convened a STIF Rules Advisory Committee (RAC) to assist in the development of Oregon Administrative Rules that will govern the combined funds and their respective programs. This group met six times in 2021 and has produced a draft set of rules that will be considered by the Oregon Transportation Commission in the coming months. Key proposed changes from that process are discussed below.

- Changing "Public Transportation Service Provider" to "Sub-Recipient" to account for entities that may receive STIF funding but aren't Public Transportation Service Providers.
- Increased the number of representative groups that Qualified Entities (QEs) can consider when appointing STIF Committee members (e.g. veterans, people with limited English proficiency, transit users, bicycle and pedestrian advocates, land use planners, educational institutions, Black, indigenous and people of color, etc).
- Requiring QEs with a population of 50,000 or more to include at least four members who separately are members of or represent these groups: low-income individuals, people age 65 and older, people with disabilities, and public transportation providers.
- Allowing STIF Committees to appoint working groups to provide additional input of STIF
 Formula projects. Work groups do not have to include members of the STIF Committee and do
 not have to have bylaws. Input from any work groups much be documented in the STIF
 Committee meeting minutes where the input is considered.
- Changed one of the considerations for the STIF Committee when reviewing STIF Formula projects as follows: "Whether the Project would maintain an existing, <u>productive</u> service." The RAC felt "productive" was subjective and could vary widely from one area to another.

Information on the consolidation process, including all meeting materials, can be found at https://www.oregon.gov/odot/RPTD/Pages/STF-STIF-RAC.aspx

North Albany Service Restructuring

On May 5th, 2021, BAT piloted the concept of consolidating multiple North Albany-area services into one deviated fixed-route service, aptly named the "North Albany Service." The level of demand for

STIF Discretionary Project Review Staff Report December 9, 2021 Page 2

the North Albany Service since May has been lower than what was anticipated at the time and providing the service at four runs per day has been inefficient. Therefore, in the next couple of weeks, BAT will be returning to the original service model for North Albany, which includes providing service to eligible individuals using a demand-response model instead of a deviated fixed-route model.

Branding Update

All BAT vehicles, apart from four older vehicles, have been rewrapped to match the new County branding scheme. A photo/video shoot of the vehicles, using a marketing grant, has taken place over the last two months. These new photos/videos will be used by staff in publications and promotions to better inform the public of the transportation services provided by Benton County. Further, the demand-response portion of the service, which includes both ADA Paratransit and countywide demand-response, has been branded as "BAT Lift".

Technology Updates

<u>Token Transit (Mobile Ticketing) for BAT Lift</u> - BAT fixed-route passengers have been able to use a mobile ticketing app (Token Transit) to access the Coast to Valley Express and the 99 Express for almost a year. Mobile ticketing allows passengers to pay using their smart phones or tablets, instead of using cash or a monthly billing option. BAT staff is currently working to extend Token Transit option to users of BAT Lift services as well. Individuals will still be able to use cash or a monthly billing option for BAT Lift services once the mobile ticketing has been implemented.

<u>Real-time Bus Arrival Information</u> – For BAT's fixed-route services, passengers can use the "Transit" app to get real-time bus arrival data. This information is also available on the BAT website, RidetheBAT.com. This was funded through a grant to the Oregon Cascades West Council of Governments and was implemented in collaboration with other regional transit partners.

"Outreach October" Survey Results

219 surveys were returned over the month of October. 160 surveys came from on-board passengers and online surveys and another 59 surveys originated from BAT Lift users, who received notice in the mail. 20 Bi-Mart gift certificates were sent out to the winners of our prize drawing. Survey results can be seen in Attachments A and B.

New Equipment Purchases

Three large buses (funded through STIF and federal CARES monies) and two/three new paratransit vehicles (funded through Corvallis Transit System's federal CARES money) coming in the next 1-2 years. Additionally, an on-board camera system will be installed in each BAT vehicle this fiscal year. These

Attachments: A – Onboard and Online Survey Results

B – BAT Lift Mailer Survey Results



BENTON COUNTY SPECIAL TRANSPORTATION ADVISORY COMMITTEE MEETING MINUTES January 26, 2020

Present

Steven Black, Chair-elect
Mary Marsh-King, outgoing Chair
Ted Frazier
Mary Marsh-King
Drew Foster
Randi Moore - OCWCOG
Alicia Lucke - OCWCOG

Staff

Lisa Scherf, Transportation Services
Supervisor
Tim Bates, CTS
Brad Dillingham, Special and Rural
Transportation Coordinator
Gary Stockhoff, Public Works Director
Tiffany Plemmons, STF Assistant

1. Call Meeting to Order/Introductions

Chair Steven Black called the meeting to order at 1:35 PM.

2. Approval of September 22, 2020 Meeting Minutes

The Committee reviewed the September 22, 2020, minutes. Steven Black moved to accept the minutes as submitted. Mary Marsh-King seconded the motion and all approved.

3. Public Comment -

N/A

4. Review and Recommend Special Transportation Fund (STF) Allocations – committee received presentations from each agency and reviewed provider requests. Black motioned for approval of all requests. Mary Marsh-King seconded and all requests were voted on by committee – and approved.

5. Federal 5310 Allocation Information -

The side by side comparison with the last biennium's allocations was appreciated by committee. Chair Black asked each applicant how COVID19 has their projects in the current biennium.

6. Information Sharing

Scherf confirmed that Benton County is currently making changes and updates to policies and procedures. BAT is excited to work with the OCWCOG on its voucher project and how we can team up to make that less complicated.

Chair Black expressed concern on behalf of DAB about the changes being made, and wonders why the eligibility process needs to be changed. Staff explained the reasons for the changes and how great things are going so far.

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7. Updates from Members

After presentations and explanations were made, applicants answered questions regarding projects. No other updates today.

Black made a motion to adjourn the meeting at 2:57 PM. Marsh-King seconded the motion and all approved.

NEXT MEETING: TBD



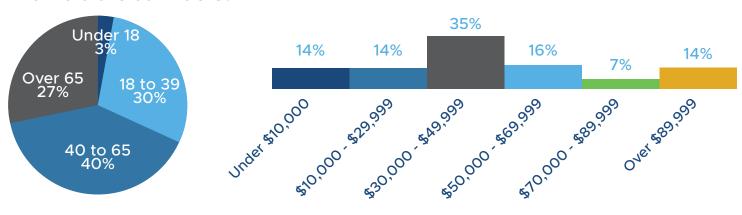
Outreach October 2021 Survey Results

B // T
BENTON AREA
TRANSIT

Online & Onboard Surveys

How old are our riders?

Annual Household Income:



Which BAT services are people using?





How often do people use BAT?

14%	Infrequently, less than once per month
21%	Occasionally, 1 - 3 times per month
44%	Regularly, 1 - 3 times per week
21%	Frequently, more than 3 times per week

How are we doing?

		-4	
	v		6

	00010
Schedules	7.2
Safety	8.3
Cleanliness	8.0
Ease of Use	7.9
Comfort	7.8
Drivers	8.1
Affordability	8.5
	8.0

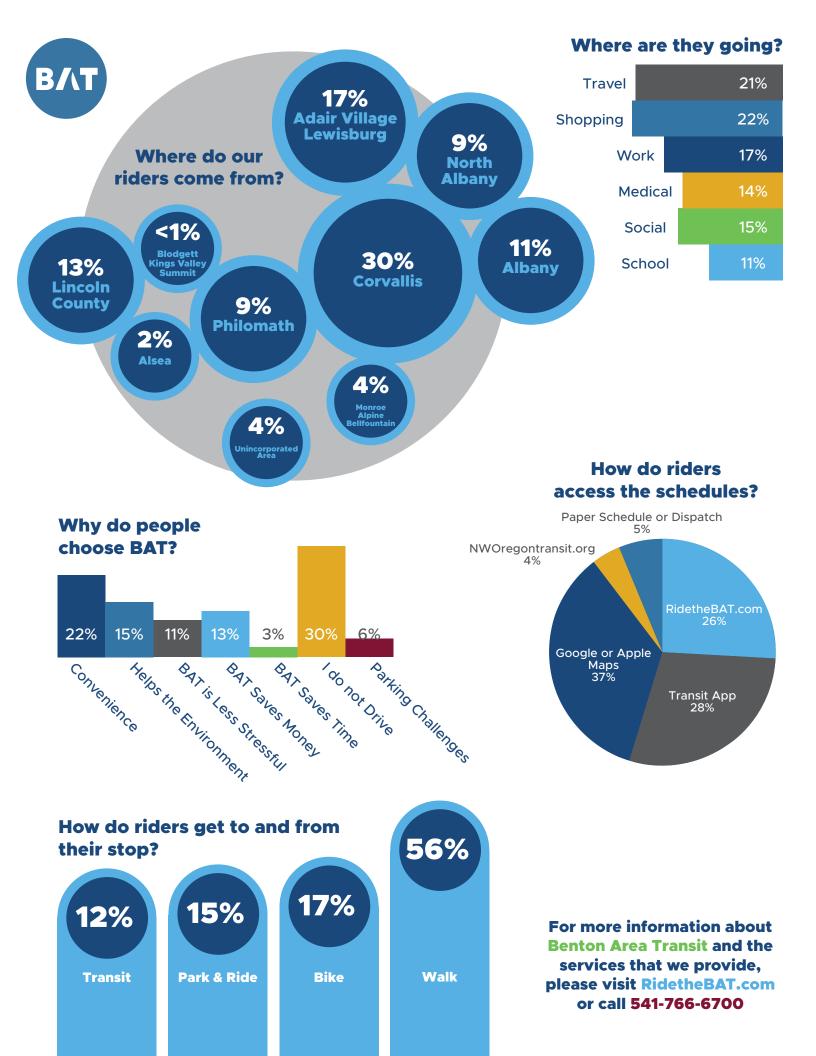
Benton County OREGON

12%

Utilize a
Wheelchair
or a Scooter

Utilize a
Cane or
a Walker

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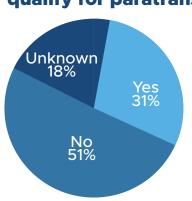


Outreach October 2021 Survey Results

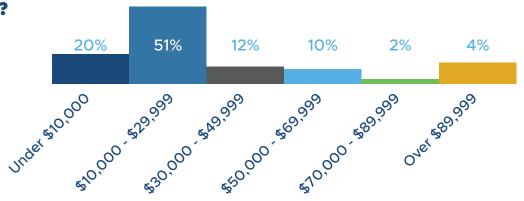


BAT Lift Service





Annual Household Income:



Why do people use BAT Lift?

61%	Medical
7 %	Social
25%	Shopping
7%	Work



of participants indicated that, without BAT Lift, they would not make it to their destination.

How often do people use BAT Lift?

27%	Infrequently, less than once per month
40%	Occasionally, 1 - 3 times per month
23%	Regularly, 1 - 3 times per week
10%	Frequently, more than 3 times per week







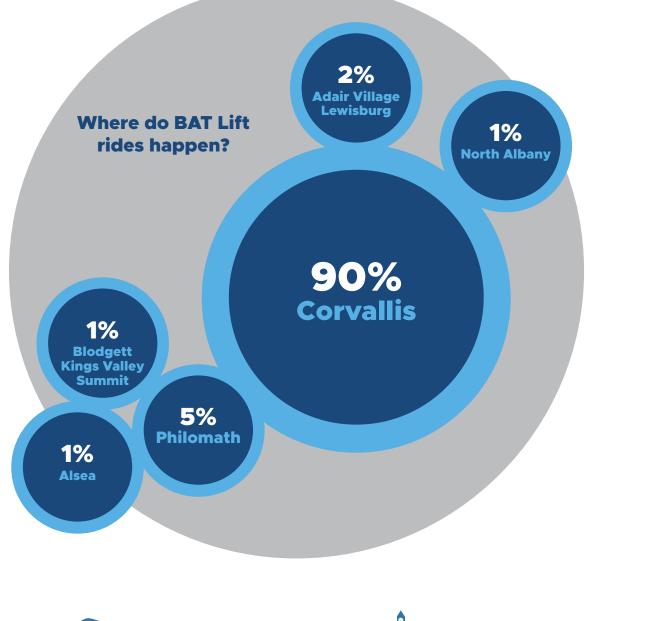
How are we doing?

Score

	Score
Schedules	8.9
Safety	9.4
Cleanliness	9.4
Ease of Use	9.1
Comfort	9.2
Drivers	9.5
Affordability	9.2
	9.2

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For more information about Benton Area Transit and the services that we provide, please visit RidetheBAT.com or call 541-766-6700